

## Update on COVID-19 and your commuter benefit

We're aware as companies move to remote work in response to COVID-19, you may have questions about your Commuter benefit election options.

We wanted to draw your attention to the following items:

- If you've purchased a pass, we recommend you reach out to the agency associated with the purchase if you have questions about returns or refunds.
- If you're not going to be using your commuter benefit, please contact your employer and stop your deductions in order to avoid accumulating a high balance on your card.
- If you continue to have deductions, funds will remain as a balance on your card.

If you'd like to check the balance on your card, please click on the Employee Login at the top right hand corner of this home page.